

Privacy Statement

Taal aan de Zaan

Privacy Statement

At all times, personal data are only stored if you purchase a service from Taal aan de Zaan or if you have explicitly given permission for this. Personal data are stored by:

Entrepreneur: Annemieke Woudt
Company: Taal aan de Zaan
Physical address: Bleekersstraat 71
1505 GA Zaandam
Nederland

Email: info@taalaandezaan.nl
Telephone number: +31 (0) 75 6172354
KvK-number: 59555343

Taal aan de Zaan is responsible for compliance with the GDPR and keeping records of students/clients. Taal aan de Zaan is responsible in the sense of the GDPR. Taal aan de Zaan is responsible for all processing of data on behalf of Taal aan de Zaan, including www.taalaandezaan.nl.

Taal aan de Zaan collects and processes personal data for the administration of students/clients, the implementation of the agreement, the collection of payments, the website and to comply with legal obligations.

The personal data stored by Taal aan de Zaan serve mainly to implement the agreement with regard to the delivery of a service by Taal aan de Zaan. Without this provision of information it is not possible for Taal aan de Zaan to implement the agreement.

Taal aan de Zaan handles your personal data with the utmost care and does everything it can to store your data securely. Any data breaches will always be reported to the Dutch Data Protection Authority and to the individuals concerned whose personal data may have been compromised. With a data breach Taal aan de Zaan always takes the appropriate measures to guarantee the reliability of the website.

If in your opinion your personal data are used, obtained or stored incorrectly or wrongly, and it is not possible for you to delete your data despite repeated requests, you can at all times file a complaint with the Dutch Data Protection Authority.

The following personal data of students/clients are stored by Taal aan de Zaan:

- 1) **for the execution of the agreement:** your name, address, zip code, place of residence, email address and telephone number;
- 2) **for paying and handling the invoices:** your name, address, postcode, place of residence and email address;
- 3) **for the request of an obligation-free quotation:** your name, place of residence and email address;
- 4) **for handling questions and complaints:** your name, email address and/or telephone number.

Personal data will never be stored longer than strictly necessary and can be viewed, changed and deleted on your request at any time. Viewing, changing and deleting (including the right to be forgotten) is possible by means of an unambiguous statement addressed to info@taalaanzaan.nl.

Your personal data will in any case be deleted:

- 1) **in the case of the execution of the agreement:** 5 years after the termination of the agreement, for possible agreements in the future;
- 2) **in the case of paying and handling the invoices:** 7 years after paying the invoice, in order to comply with the legal obligation for the tax authorities;
- 3) **in the case of the request of an obligation-free quotation:** 30 days after sending the quotation concerned;
- 4) **in the case of handling questions and complaints:** immediately after satisfactorily handling the complaint.

For the proper completion of the agreement, Taal aan de Zaan can make use of a number of external parties that may also gain insight into your data. In any case, they will store the data for as long as this is necessary for the execution of their work. Under no circumstances will the personal data be used for purposes other than the activities for Taal aan de Zaan, unless explicit permission has been requested from the person concerned. Processor agreements apply to all external transfers of personal data.

For processing payments, Taal aan de Zaan uses an accountant. Personal data necessary to process the payments are provided to the accountant.

Taal aan de Zaan is free to create a black list with regard to personal data of persons who have seriously damaged the confidence of Taal aan de Zaan. The black list will be stored indefinitely and can only be looked into by a very limited group of employees at Taal aan de Zaan. The black list will be saved, also for future offers from Taal aan de Zaan. In any case, the black list will include persons who, despite repeated requests, do not fulfill any payment obligation of Taal aan de Zaan.